“The Imitation Game”
Advanced Skills to Break the Communication Code in Mediations

Saturday, Nov 7, 2015

1:00 – 1:15  When Harry Met Sally – Opening Remarks -- Katherine A. Kinser

1:15 – 1:45  How to Train Your Dragon(s)--Effective Skills in Mediation – Assessing the Dynamics of the Case -- Brian Webb

1:45 – 2:45  Bob, Carol, Ted and Alice – Dr. Sol Rappaport - Advanced Communication Skills for Mediators dealing with a variety of Personality Types and Disorders

2:45 – 3:00  Break

3:00 – 4:15  Let It Go–Effective Techniques to Avoid Getting 'Frozen' in Mediation, Dealing with the Hard to Mediate Cases and Effective Resolutions – Wendy Brooks Crew, Madeline Marzano-Lesnevich, Jerry Kessler, Alan Freed

4:15 – 5:00  The Theory of Everything - Deception is Reality, Key Techniques to Recognize Who is Trying to Deceive You - Mario Ventrelli

5:00 – 6:00  Edge of Tomorrow – Closing Remarks and Planning for Tomorrow Katherine Kinser

Sunday, Nov 8, 2015

7:30 – 8:30  Group Breakfast

8:30 – 8:45  And the Oscar Goes to.... Introduction to Role Playing – Katherine A. Kinser

8:45 – 9:45  Into the Woods - Breaking the Communication Spell in Mediation

30 minute role play
20 minute report on solutions reached

9:45 – 10:45  The King’s Speech - Effectively Communicating as a Mediator

30 minute role play
20 minute report on solutions reached

10:45 – 11:00  Break

11:00 – 12:00  The Verdict – And Now You Know - Open Discussion of Effective Communication Methods

12:00 – 12:30  And Away We Go..... – Closing Remarks – Katherine Kinser